# **Oregon Health Care Survey**

#### **Six Month Follow-Up**

Six months ago, we sent you the first survey in the ongoing Oregon Health Care Study. Now, please help the study continue by telling us about your health and health care experiences in the last six months. Your experiences will be used to help leaders in Oregon improve access to health care in the future. Whether you were able to respond to the last survey or not, it is extremely important for us to hear from you on this survey.

You may choose to answer this survey or not. If you do, all information that would let someone identify you or your family will be kept private. The Office for Oregon Health Policy & Research, Portland State University, and the Center for Outcomes Research & Education will not share your personal information with anyone without your OK. Choosing not to answer this survey will not affect any health benefits you may be receiving.

If you return this survey, you will be entered into a drawing to win \$200.

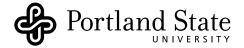
You may notice a number on this survey. This number is used only to let us know if you returned the survey so we don't have to keep sending you reminders, and to enter you into the drawing to win \$200.

Before you fill out this survey, please read the included letter explaining this research study.

If you have any questions, want to know more about this study, or want to leave the study, please call 1-866-332-9896.

### **Survey Instructions**

- 1. Answer all the questions by checking the box to the left of the answer.
- 2. You are sometimes told to skip over questions in this survey. When this happens, you will see an arrow with a note that tells you what question to answer next, like this:



## **The Oregon Health Care Survey**

#### START HERE

☐ I don't know

	Your Health Coverage	5.	Do yo
1.	Do you <u>currently</u> have health insurance through any of the following? <i>Mark all that apply</i> .  ☐ Oregon Health Plan (OHP)/Medicaid		person  Ye
	<ul> <li>□ Medicare</li> <li>□ Employer or family member's employer</li> <li>□ A private plan I pay for myself</li> <li>□ Other coverage:</li> <li>□ I don't have any insurance now</li> </ul>	6.	Was the needed Yes
2.	☐ I don't know  For how many of the last 6 months did you have some kind of health insurance? ☐ No insurance during last 6 months ☐ 1 Month	7.	If you did you Ye
	<ul> <li>2 Months</li> <li>3 Months</li> <li>4 Months</li> <li>5 Months</li> <li>Insured for all of the last 6 months</li> </ul>	8.	The m medic Mark of It
	Your Health Care		
3.	Is there a place you usually go to receive medical care?  ☐ Yes ☐ No → (Go to Question 5)		□ 1 d □ T1 □ 1 d □ Sd □ 1 d
4.	<ul> <li>Where do you usually go to receive medical care?</li> <li>Mark only one.</li> <li>□ A private doctor's office or clinic</li> <li>□ A public health clinic, community health center, or tribal clinic</li> <li>□ A hospital-based clinic</li> <li>□ A hospital emergency room</li> </ul>	9.	Was the needed ☐ Yes
	<ul> <li>☐ An urgent care clinic</li> <li>☐ Some other place not listed here</li> <li><i>Where?</i></li> <li>☐ I don't have a usual place</li> </ul>		

5.	Do you have one person you think of as your personal doctor or health care provider?  — Yes			
	□ No			
6.	needed medical care? ☐ Yes			
	$\square$ No $\rightarrow$ (Go to Question 9)			
7.	If you needed medical care in the <u>last 6 months</u> , did you get <u>all</u> the care you needed?			
	<ul><li>Yes → (Go to Question 9)</li><li>No</li></ul>			
	☐ I didn't need care in the last 6 months			
8.	The <u>most recent time</u> you went without needed medical care, what were the main reasons? <i>Mark all that apply.</i>			
	☐ It cost too much			
	☐ I didn't have insurance			
	The doctor wouldn't take my insurance			
	I owed money to the care provider			
	☐ I couldn't get an appointment quickly enough			
	The office wasn't open when I could get there			
	I didn't have a doctor			
	☐ Some other reason: ☐ I don't know			
	I don t know			
9.	Was there a time in the <u>last 6 months</u> when you needed prescription medication?			
	Yes			
	$\square$ No $\rightarrow$ (Go to Question 13)			
	<b>k</b>			



<ul> <li>10. If you needed prescription medications in the <u>last 6</u> months, did you get <u>all</u> the medications you needed?</li> <li>☐ Yes → (Go to Question 12)</li> <li>☐ No</li> <li>☐ I didn't need medications in the last 6 months</li> </ul>	<ul> <li>17. The most recent time you went to the emergency room, what was the reason you went there instead of somewhere else for health care? Mark all that apply.</li> <li>I needed emergency care</li> </ul>
	☐ I didn't have insurance
11. The <b>most recent time</b> you went without	☐ Doctors' offices/clinics were closed
prescription medications you needed, what were the main reasons? <i>Mark all that apply</i> .	☐ I couldn't get an appointment to see a regular doctor soon enough
☐ They cost too much	☐ I didn't have a personal doctor
☐ I didn't have insurance	☐ I couldn't afford the copay to see a doctor
☐ I didn't have a doctor	☐ I needed a prescription drug
☐ I couldn't get a prescription	☐ I didn't know where else to go
☐ I couldn't get to the pharmacy	Some other reason:
☐ Some other reason:	☐ I don't know
☐ I don't know	<u> </u>
12 Have many different prescription modications	☐ I haven't gone to the emergency room in the last 6 months
12. How many different prescription medications are you currently taking?	
	18. In the <b>last 6 months</b> , how many different times were you a patient in a hospital at least overnight?
13. Was there a time in the <u>last 6 months</u> when you needed <u>dental care</u> ?	Do not include hospital stays to deliver a baby.
Yes	☐ None → (Go to Question 20)
□ No → (Go to Question 15)	☐ 1 time
= 10 (do to ducation 13)	☐ 2 times
14 IC 1.1 1	☐ 3 or more times (how many?:)
14. If you needed dental care in the <u>last 6 months</u> , did you get <u>all</u> the care you needed?	
Yes	19. In the <u>last 6 months</u> , how many days did you spend
□ No	in a hospital? <i>Include the total number of days for</i>
☐ I didn't need dental care in the last six months	all the times you checked in question 18, above. Your best estimate is fine.
- I didn't need dental eare in the last six months	·
15. In the last 6 months have many times did you so	Total number of days:
15. In the <u>last 6 months</u> , how many times did you go to a doctor's office, clinic, or other health care	
provider to get care for yourself? Don't include	20. Overall, how would you rate the <b>quality</b> of the
hospital and emergency room visits or dental care.	medical care you've received in the <u>last 6 months</u> ?
Your best estimate is fine.	☐ Excellent
☐ None	☐ Very Good
☐ 1 time	☐ Good
2 times	☐ Fair
☐ 3 or more times (how many?:)	Poor
16 In the last 6 months have many times did you so	☐ I didn't receive medical care
16. In the <u>last 6 months</u> , how many times did you go to an emergency room to get care for yourself?	in the last 6 months
Your best estimate is fine.	
$\square$ None $\rightarrow$ (Go to Question 18)	
☐ 1 time	
☐ 2 times	Continue
☐ 3 or more times (how many?:)	Continue

Your Health Care Costs		Your Health		
pocke pocke includ	last 6 months, have you paid any out of the medical expenses for yourself? (Out of the costs are costs you pay yourself. Do not the dental costs.)  es  fo → (Go to Question 23)	26.	Taken all together, how would you say things are these days—would you say that you are very happy, pretty happy, or not too happy?  Uery happy Pretty happy Not too happy	
you sp types dental alread Visits	e last 6 months, about how much money did pend out of pocket on each of the following of medical care for yourself? Do not include a costs. Out of pocket costs are costs you have dy paid yourself. Your best estimate is fine.  to doctors' offices, so or health centers \$	27.	In general, would you say your health is:  ☐ Excellent ☐ Very Good ☐ Good ☐ Fair ☐ Poor	
Emergoverni Presci (don't	gency rooms or ight hospital care\$		How has your health changed in the last 6 months?  ☐ My health has gotten better ☐ My health is about the same ☐ My health has gotten worse  Thinking about your physical health, which includes physical illness and injury, for how many	
	medical care overed above \$		days during the <b>past 30 days</b> was your physical health <u>not good</u> ?	
provio	es	30.	Total number of days (0-30):  Now thinking about your mental health, which includes stress, depression, and problems with emotions, for how many days during the <b>past 30 days</b> was your mental health <u>not good</u> ?	
	If yes, about how much do you owe?		Total number of days (0-30):	
mone	last 6 months, have you had to borrow y, skip paying other bills, or pay other bills a order to pay health care bills?	31.	During the <u>past 30 days</u> , for about how many days did poor physical or mental health keep you from doing your usual activities, such as self-care, work, or recreation?	
			Total number of days (0-30):	
25. In the medic owed  Yes	last 6 months, has a doctor, clinic, or cal service refused to treat you because you money to them for past treatment?	32.	Over the <b>past 2 weeks</b> , how often have you been bothered by feeling down, depressed, or hopeless?  Not at all Several days More than half the days Nearly every day  Continue	

32. Over the <b>past 2 weeks</b> , how often have you been bothered by little interest or pleasure in doing things?	About You		
□ Not at all			
Several days	39. Are you male or female?		
☐ More than half the days	☐ Male ☐ Female		
Nearly every day			
ineally every day	40. What is the YEAR of your birth?		
34. Have you ever been told by a doctor or other health professional that you have any of the following?  Yes No Diabetes or Sugar Diabetes	<ul> <li>41. Are you currently employed or self employed? Mark only one. ☐ Yes, employed ☐ Yes, self-employed ☐ Not currently employed ☐ Retired</li> </ul>		
Chronic Bronchitis (COPD)   Heart Disease, Angina, or Heart Attack  Congestive Heart Failure   Depression or Anxiety   High Cholesterol   Kidney Problems	<ul> <li>42. About how many hours per week, on average, do you work at your current job(s)?</li> <li>☐ Less than 20 hours per week</li> <li>☐ 20-29 hours per week</li> <li>☐ 30 or more hours per week</li> <li>☐ I don't currently work</li> </ul>		
35. In the last 6 months, have you taken medication for any of the following?  Yes No Diabetes or Sugar Diabetes	43. What was your gross household income (before taxes and deductions are taken out) for last year (2008)? Please include any cash assistance or unemployment you may have received. Your best estimate is fine.  □ \$0 □ \$25,001 to \$27,500 □ \$1 to \$2,500 □ \$27,501 to \$30,000 □ \$2,501 to \$5,000 □ \$30,001 to \$32,500 □ \$5,001 to \$7,500 □ \$32,501 to \$35,000 □ \$7,501 to \$10,000 □ \$35,001 to \$37,500 □ \$10,001 to \$12,500 □ \$37,501 to \$40,000 □ \$12,501 to \$15,000 □ \$40,001 to \$42,500 □ \$15,001 to \$17,500 □ \$42,501 to \$45,000		
<ul> <li>36. Have you smoked at least 100 cigarettes in your entire life?</li> <li>☐ Yes</li> <li>☐ No → (Go to Question 39)</li> </ul>	\$17,501 to \$20,000  \$17,501 to \$20,000  \$45,001 to \$47,500  \$47,501 to \$50,000  \$22,501 to \$25,000  \$50,001 or more		
<ul> <li>37. Do you <u>now</u> smoke cigarettes every day, some days, or not at all?</li> <li>□ Every day</li> <li>□ Some days</li> <li>□ Not at all → (Go to Question 39)</li> </ul>	<ul><li>44. Would you describe yourself as Spanish, Hispanic, or Latino?</li><li>☐ Yes</li><li>☐ No</li></ul>		
38. On average, how many cigarettes do you now smoke <b>a day</b> ?	Continue		

45. How would you describe your race?		Contact Information			
45. How would you describe your race?  Mark all that apply.  □ White □ Black or African-American □ American Indian or Alaska Native □ Asian □ Native Hawaiian or Pacific Islander □ Other: □ Other: □ Less than high school		Thank you for participating! This study will continue for 3 years, and we would like to contact you again in six months. It is important for us to have a way to reach you if you move during that time.  Please tell us three people who <b>do not</b> live with you and would know how to reach you if you moved. Good contacts are people like your mother, a sister or brother, or a good friend.  This information will NOT be shared, and will be used by us ONLY if we are unable to find you, and			
☐ High school diploma or GEL ☐ Vocational training or 2-year	High school diploma or GED		ONLY for the sole purpose of continuing this study.		
A 4-year college degree or m		Name:			
11 4-year conege degree of it	1010	Relationship:			
47. What is your current living arran <i>Mark all that apply.</i>	gement?	Address:Street			
Live alone					
Live with partner or spouse		City	State	Zip	
•	<ul><li>☐ Live with parents</li><li>☐ Live with other relatives (including children)</li></ul>	Home Phone:			
Live with friends or roommates		Cell or Message Number	· ·		
Other:					
48. How many family members, incl counting adults and children, are home? (For example, if you live write "1".)	uding yourself, living in your	Name:  Relationship:  Address:  Street			
Size of Household:					
49. Of the family members living in many are under 19?  Number under 19:		Home Phone:  Cell or Message Number			
50 Thinking that the Courte was		Nama			
50. Thinking about the family membunder 19 years of age, how many covered by some kind of health i	are currently	Name:Relationship:			
All family members under 19 health insurance of some kin	9 are covered by	Address:Street		Apartment #	
Some family members under some are not	· 19 are insured,	City	State	Zip	
None of the family members	None of the family members under 19 are insured				
are insured			•		

When you have finished your survey, please place it in the postage-paid envelope and drop it in the mail. Thank you for your time!